

HOW TO GET TO UTRUST IMMIGRATION

A step-by-step walking guide from Raffles Place
MRT Station to Utrust Immigration, Tower 1, Level 42
— with photos for every turn along the way.

Raffles Place MRT · Exit A

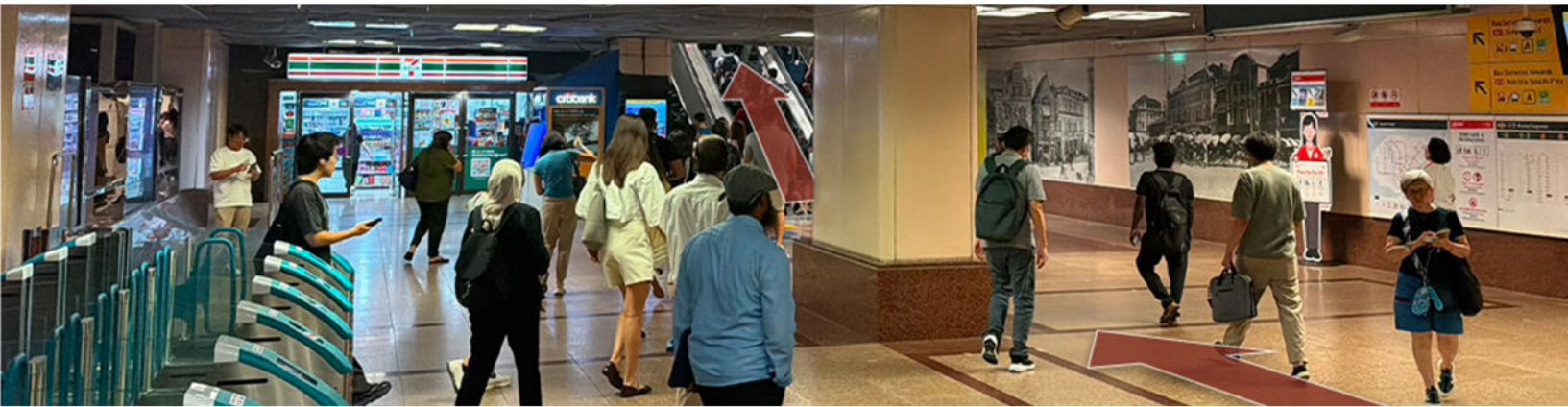
→ One Raffles Place, Tower 1

→ Level 42

01

Alight at Raffles Place MRT and head for Exit A

After alighting, follow the directional signs towards Exit A. Take the escalator up (next to 7-Eleven).



Concourse level — fare gates leading towards Exit A, 7-Eleven on the left

02

Take the escalator up to Exit A

Continue following the "Exit A" signage to the escalators. Ride up to street level.



Escalators up to Exit A (Malacca Street).

03

Exit onto the street and turn left

Once outside at Exit A, turn left and continue walking along the covered walkway towards One Raffles Place. You'll pass a small plaza area on your right.



Covered walkway heading towards One Raffles Place, near the Fullerton area.

04

One Raffles Place comes into view

Keep walking straight — the One Raffles Place building, with its distinctive glass facade and signage on the lawn, will appear ahead of you.



One Raffles Place, seen from the surrounding lawn / plaza.

05

Do not enter at the main mall entrance — continue towards Tower 1

When you reach the main "One Raffles Place" entrance (near the OUE Sky signage), do not go in here. Instead, keep walking through the breezeway, continuing towards the Tower 1 office entrance.



Breezeway near OUE Sky — continue past this point, do not enter.

06

Follow the walkway signposted "One Raffles Place — Tower 1 & 2"

Continue along the outdoor walkway. A sign overhead confirms you are heading in the right direction for Tower 1 & 2.



Walkway leading to One Raffles Place Tower 1 & 2.

07

Enter the Tower 1 lobby and approach the reception desk

Once inside the main Tower lobby, you may approach the reception or use the self-service kiosk to register as a visitor and retrieve your visitor pass.



Tower 1 lobby — tenant directory, reception counter and visitor kiosks.

08

Register as a Walk-In Visitor

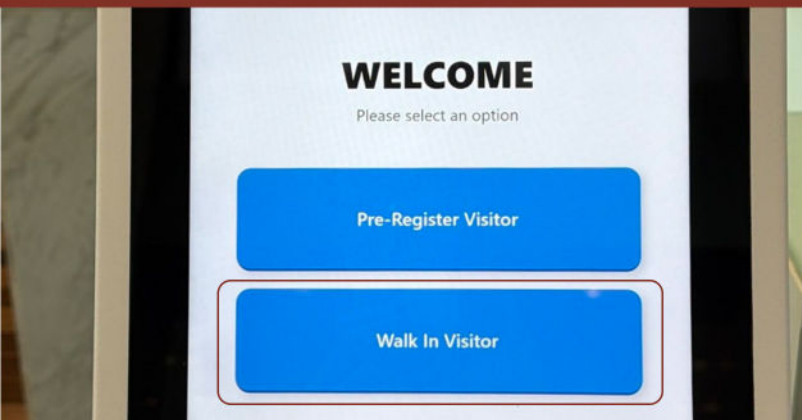
If you use the Kiosk, select "Walk In Visitor" and fill up the following:

Tower: 1

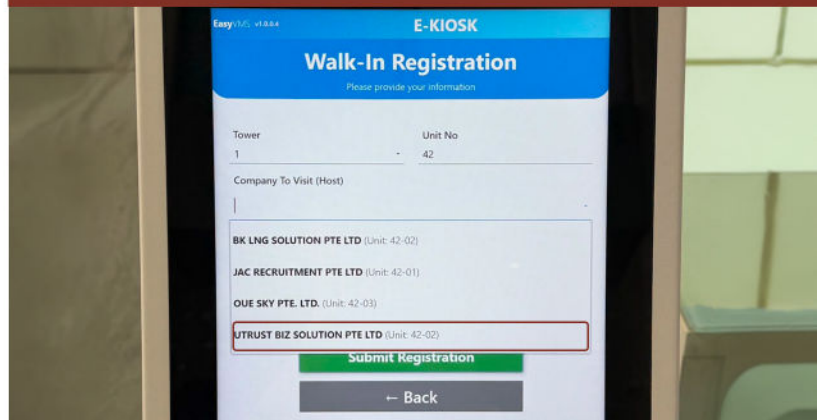
Unit No: 42

Company To Visit: Scroll and select Utrust Biz Solution Pte Ltd

1. Select Walk in Visitor



2. Select Utrust Biz Solution PTE LTD



E-Kiosk visitor registration screen.

09

Tap your visitor pass at the gated entry

Once you receive your printed visitor pass, tap it at the turnstile. The screen will confirm your allocated storey and lift lobby letter — check this before proceeding.

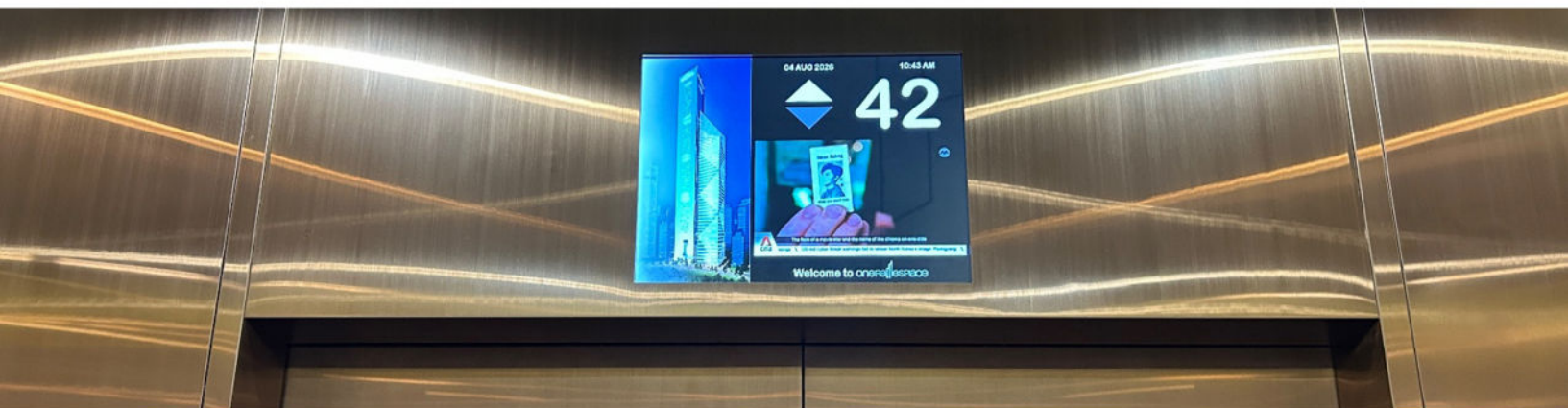


Turnstile screen confirming Storey 42, Lobby A.

10

Take the designated lift to Level 42

Head to the lift lobby indicated on your pass and enter the designated lift. The in-lift display will confirm you are heading to the 42nd floor.

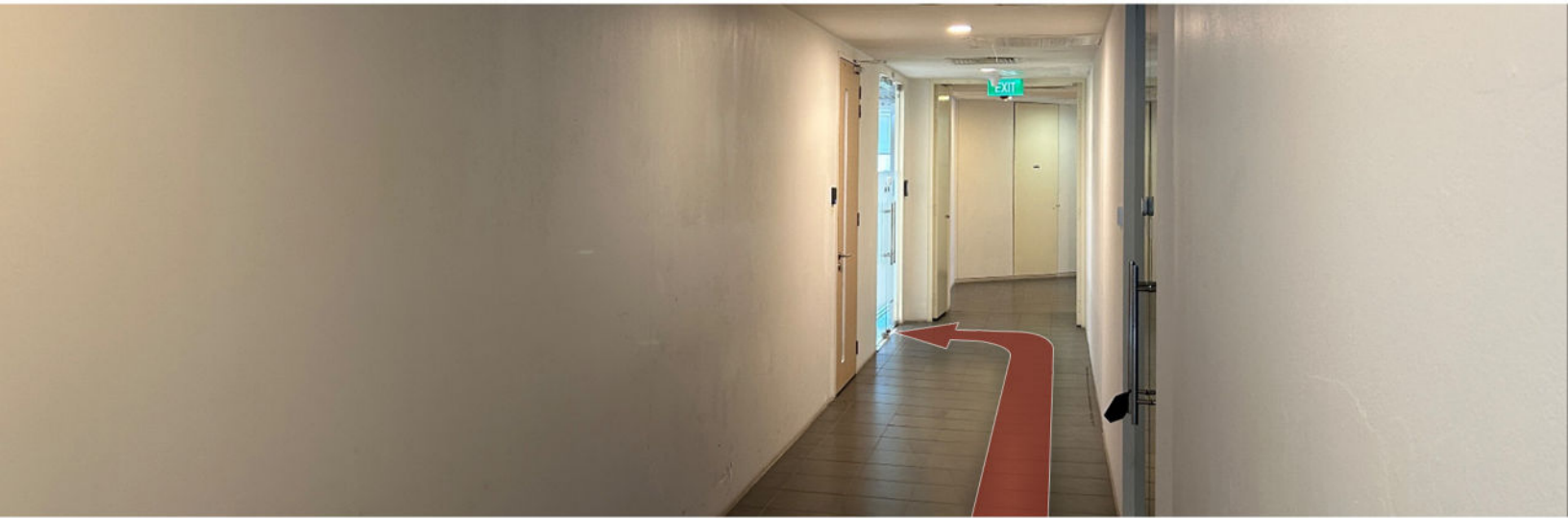


Lift interior — display confirming Level 42.

11

Turn right as you exit the lift — welcome to our office

Once the lift doors open on Level 42, turn right and follow the corridor. Our office entrance will be on your right — you've arrived!



42nd floor corridor leading to the office entrance.

Direction



Train

Raffles Place Station
North South line NS23



Exit A



Walk

Enter via One Raffles Place office tower main entrance, you will need to retrieve a visitor pass from the receptionist.

You will not be able to access the office from the retail mall.

